



**GAMBLING
EDUCATION
NETWORK**

Education and Awareness Expert - PGHDC Role Application Pack

Contents Page

2

Welcome letter from our trustees

3-4

Introducing Gambling Education Network

5-6

Our journey to becoming a charity

7

Role Description

8-9

Role Details

10

What we're looking for

11

Applying for the role

12

Thank you letter from our trustees (Chris Gilham)

Gambling Education Network CIO

Welcome to our new impact-driven lived experience led charity!

Like the rest of the team, I know gambling harm. I've experienced it from birth through my father's undiagnosed gambling disorder. My family lived in payday poverty for over 15 years, with both parents working long hours to pay the gambling industry their wages and borrowings. In my eyes, as a child, life had become not worth living for my family and me. I grew up so angry. By the time I was a teenager, I increasingly empathised with my father, who was alone in suffering from a gambling disorder.

When my father passed away suddenly at work at 52, I felt so lost and so guilty. After looking into neglected issues as part of my medical school learning, I was in disbelief to see such a clear and major public health crisis hidden and ignored. From this, I've realised that my family were not the only ones to experience gambling harm and that it was all preventable.

We (Chris, Ryan, Kelly, and I) came together first through the All Bets Are Off podcast to help share voices of lived experience to help others. When we first started, we recognised that if we could help one person towards recovery, it could be life-changing or life-saving for that person and their family and loved ones. Although the scale of our efforts has since grown, this underlying philosophy remains as strong as ever.

In our first year, we've targetted meaningful impact, pioneered efforts across disproportionately neglected issues, and recruited a diverse, committed, and talented team built on lived experience and authenticity towards our shared vision, mission, and goals.

We still find it highly uneasy to think of the injustices involved in gambling harm. We are at a point where the UK has not yet begun to appreciate the significance of gambling harm on the population nor yet train medical professionals to identify and tackle gambling harm. The journey ahead does not deter us but reminds us of the need for the work we do.

As we move forward as a newly formed charity, we're excited to grow our team and help accelerate our efforts to spearhead and pioneer impact across gambling harm research, education, and treatment.

Yours with gratitude,



A handwritten signature in black ink, appearing to read 'Kishan Patel'.

Dr Kishan Patel

Trustee of Gambling Education Network CIO

Introducing Gambling Education Network



Gambling Education Network is a charitable incorporated organisation (CIO, charity number: 1196538) that is built independently and by individuals with lived experience. Our purpose is to utilise lived experience of gambling-harm to help guide gambling-harm prevention strategies.

We established as a C.I.C in 2020 following the success of the All Bets Are Off Podcast. Since then, the team has grown, and so has efforts and our commitment to spearhead impact across research, education, and treatment transparently.

Right from the outset, Gambling Education Network has strived to challenge stigmas, stereotypes, and neglect of individuals who have suffered gambling harm. Our lived experience focus exemplifies part of our effort to tackle stigma and stereotypes. We strive to highlight that individuals who gamble are not just 'gamblers' and that those who suffer from a gambling disorder are not 'problem gamblers'.

The Gambling Education Network team is a dedicated one with a deep-rooted value of integrity. A vision of change drives the team. We recognise that even if we can help and prevent harm in one person, that can be life-changing or even life-saving for that individual and their loved ones.

As a charity with a vital social purpose and need, we prioritise altruistic virtues and ethics over personal benefit. These values have helped Gambling Education Network to thrive, bring about significant, meaningful impact, and paved the way for us to employ its first team members with lived experience on a full-time basis from June 2021 as part of the Preventing Gambling Harms in Diverse Communities Initiative.

Our Purpose

'The relief of those who are in need as a result of a gambling addiction or gambling-related harm and their families through:

- a. Improving and providing education towards matters relating to gambling harm and addictions by using an evidence-based public health approach, with a focus on discussions on recovery of those suffering harm;
- b. Improving the health of those suffering from gambling harm by promoting addiction recovery, the mitigation of harm, and preventing harm in the first place through the development and dissemination of insights, advice and support;
- c. By engaging with and/or conducting evidence-based research that helps to further understand gambling harm and addictions'.

Introducing Gambling Education Network



What is our mission?

We believe in people with lived experience and the change they can bring through research, education, and treatment (RET). Therefore, Gambling Education Network is lived experience led and lived experience focused.

What is our vision?

We want to eliminate the devastating effects of gambling harm in the current generation of those suffering and prevent the effects from reaching future generations.

How are we funded?

Gambling Education Network is on the Gambling Commissions' published RET list of approved charities to which licensed operators must direct their annual contributions for research and treatment. To be on this list, organisations must demonstrate their impact, independence and contribute to the National Strategy to Reduce Gambling Harms.

Gambling Education Network has otherwise received funding from the gambling industry through regulatory settlements applied for socially responsible purposes. This funding has facilitated the novel 'Preventing Gambling Harms in Diverse Communities Initiative'.

PeaceFirst and Bolton Borough Council have also awarded Gambling Education Network grants.

We're proud of how far we've come, but we've got to go much further. We're looking for people to join us and help us achieve even more meaningful impact towards tackling gambling harm.

Our journey to becoming a charity



Gambling Education Network successfully works with Geeky Medics (one of the largest Medical Education platforms) to embed gambling as part of a range of medical education articles

August 2020

Gambling Education Network publishes results from a survey of 133 individuals with lived experience to have a say towards the Gambling Commission's call for evidence into remote customer interactions

January 2021



April 2020

The All Bets Are Off Podcast is launched. Season 2: September 2020, Season 3: January 2021, Season 4: June 2021



October 2020

Gambling Education Network releases a ground-breaking review that raises attention that gambling harm has repeatedly been shown to disproportionately affect individuals from ethnic minority backgrounds



March 2021

Gambling Education Network collaborated with Future Proof Project C.I.C to create the most comprehensive review on gambling harm to date.

Co-launched the 'Preventing Gambling Harms in Diverse Communities Initiative' to deliver novel workshops to 14-24 year olds in Greater London and the Home Counties.

Our journey to becoming a charity



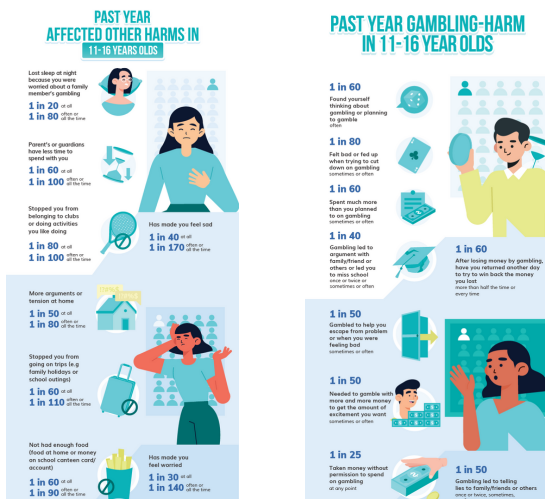
April
2021

Gambling Education Network helped directly facilitate and remove barriers for over twenty individuals with lived experience to have their independent say across over the 45 questions asked through the Gambling Act Review: Call for Evidence



October
2021

Gambling Education Network uncover the Gambling Commission's statistics on Affected Other Harms in Young People which were published as part of the Young Person's Gambling Report 2020 but have now been omitted out of public access



July
2021

The All Bets Are Off Charity Football Event brings the gambling harms/recovery community together for the first time for a charity football game between the community and the Peoples FC which raised £2370 for NHS Northern Gambling Service, Gamvisory's Hardship Fund and Rosie's Legs



November
2021

As part of the novel Preventing Gambling Harm in Diverse Communities initiative, we commissioned Fully Focussed & Million Youth Media to produce 'Do it for her' - a film to highlight gambling harm in diverse communities





Role Description

Role Specifics

Closing date: Rolling

Time commitment: Flexible

Length of contract: 1 year with the possibility of extension subject to project renewal

Remuneration: Between £22 and £44 per hour (depending on size, impact, and quality of workshop delivery) with reasonable travel and accommodation expenses paid for by GEN

Location: Greater London and the Home Counties

This role will be supported and supervised by the PGHDC Project Manager

Role Purpose

Purpose: As an Education and Awareness Expert at Gambling Education Network (Charity Number: 1196538), you will be responsible for delivering our 'Preventing Gambling Harms in Diverse Communities' workshops to young people in Diverse Communities in Greater London and the Home Counties.

Education and Awareness Experts will work within the PGHDC team at GEN, consisting of a full-time project manager and a full-time Project Officer, to attend client venues and deliver impactful workshops on gambling harm. Following the delivery of workshops, Education and Awareness Experts will be responsible for the collection and return of completed evaluation and feedback forms.

We're proud of this first-of-its-kind initiative to raise awareness of and reduce harm in disproportionately affected communities. We're also proud of the content that we have developed and the results that our workshops have received so far - more information on this can be found on our website.

Uniquely, our workshops reflect on harm to the individuals who gamble and others around those who gamble. Moreover, we're lucky to have had our content be developed by a talented team consisting of young people with lived experience; this means that our workshops are well received as they keep young people engaged with high-quality emotional audio-visual content.

The role will be based primarily in Greater London and would suit someone who is able to commute across Greater London and the Home Counties



Role Details

Roles Duties

Education and Awareness Expert Duties:

- Delivery of high-impact education and awareness sessions to young people in diverse communities in Greater London and the Home Counties including the ability to answer questions with authentic insights from lived experience
- Increasing awareness of factors related to gambling harm including the role the industry has in encouraging addiction and harm, how harm can present in individuals who gamble and affected others, and how recovery from gambling harm can be achieved
- Building empathy and tackling stigma around mental health, addictions, and gambling harm in young people
- Inspiring, motivating, and coaching young people as a positive mental health role-model
- Travel to and from client sites in Greater London and the Home Counties (with expenses covered by GEN)
- Responsibility for maximising the collection of feedback and evaluation data and for sending this data in its original form for processing by the Project Manager or Project Officer
- Collaboratively and positively working as part of a team consisting of other expert facilitators, a Project Manager, and a Project Officer

General:

Codes of Conduct: GEN requires its employees and trustees to have the highest personal and professional conduct standards.

Equal Opportunities: GEN is committed to equal opportunities and confirms that all staff should be afforded equal treatment and opportunity in employment irrespective of sexuality, marital status, race, religion/belief, ethnic origin, age or disability. All staff and Trustees are required to observe this standard in their behaviour toward colleagues.

Confidentiality: GEN employees and trustees must observe the strictest confidence regarding any client information they may access or accidentally gain knowledge of during their duties.

All employees must observe the strictest confidence regarding any information about the charity's work or its employees.

Data Protection: GEN employees must adhere to appropriate standards concerning data protection.

Finance: The charity will, under the leadership of the CEO, provide regular reports to the Treasurer and the Board of Trustees at all times, ensuring that the financial status of the charity is regularly reviewed, and appropriate probity processes are adhered to.



What we're looking for

Knowledge and Skills

As an Education and Awareness Expert of the PGHDC initiative, you will have excellent:

- Verbal and written communication skills
- Interpersonal, team management, and presentation skills
- IT & Microsoft Office skills
- Coaching and mentorship skills

You will also have experience in:

- Story-telling or public speaking
- Stakeholder working and external leadership
- Delivery of successful impact-focussed evidence outcomes

You will also have:

- Knowledge or previous experience of gambling harm
- Understanding of current gambling harm issues and services
- A strong focus on service users and commitment to continuous improvement

Personal Qualities

- Approachable
- Open-minded
- Honest and have a high level of integrity
- Creative and innovative

Experience (desirable)

- Previous experience of working with young people
- Previous experience of working with diverse or disadvantaged communities
- Access to networks that could provide opportunities for growth of impact in reducing or preventing gambling harm
- Skills and or experiences to benefit or enhance the charity's efforts in research, education, and treatment (RET) of gambling harm



Applying for the role

How to apply

Applications can be made using the [online form](https://www.gamblingeducationnetwork.com/careers) hosted on our website's career page: www.gamblingeducationnetwork.com/careers

Completed expressions of interest can also be submitted by email to hello@gamblingeducationnetwork.com, Subject Heading: PGHDC Facilitator Application

Please include:

- A supporting statement that addresses the criteria in the Person Specification and outlines your motivation for applying, why you are right for this role, and how you see yourself fitting within the charity's culture and aims
- Your CV

We are recruiting for multiple roles across the PGHDC project, if you do not qualify for this role but we feel you are suitable for another role within the project we will contact you to discuss your interest in a different role.

We thank all applicants for their interest, however, only those selected for an interview will be contacted. Please inform us if you require accommodations during the interview process.

If you have any queries about any aspect of the appointment process, need additional information or wish to have an informal and confidential discussion, then don't hesitate to get in touch with the recruitment team in the first instance at: hello@gamblingeducationnetwork.com

Safeguarding

All members should ensure that they are aware of their safeguarding responsibilities and take responsibility for promoting and safeguarding the welfare of vulnerable adults and young people. This will include completing a standard DBS check.

Equal Opportunities

Gambling Education Network is fully committed to eliminating discrimination and promoting equality and diversity in our workforce and employment practices, in the work we undertake, and in the provision of all our services. We, therefore, expect all of Gambling Education Network's team members, regardless of status, to be willing and able to make a positive contribution to the promotion and implementation of Gambling Education Network's Equality and Diversity policy.

Gambling Education Network CIO

Hello and thank you for your interest in joining us!

At the start of November 2017, I attended my first Gamblers Anonymous (GA) meeting and my first Alcoholics Anonymous (AA) meeting the following night.

The previous weekend I had planned to take my own life. This is where nearly six years of disordered gambling and 22 years of alcohol dependence took me. I could see no way out other than to end my own life.

I had a plan though and it went wrong. I planned to win enough money to leave my family on that final night before ending my own life. I did not win though, not financially anyway. I spent every penny that I had as well as every penny I could borrow from my bank in the early hours of that Sunday morning.

I was faced with a decision that I was not aware of previously. The decision was to end my life, even though I had not won the money for my family, or asked for help. I asked for help and it was there in abundance. Losing that night was a miracle.

Fast forward to early 2020 and I wanted to share my experiences with others. There is an unnecessary stigma associated with addiction and in my view, particularly with gambling. I hoped by sharing my story of harm and then recovery it would help to break that stigma and also offer some hope.

I feel privileged to have co-founded both All Bets Are Off and Gambling Education Network.

In a short space of time, we have delivered meaningful and impactful research, education and support.

I am incredibly proud of the work we do at Gambling Education Network and am excited about what we can achieve going forward. There is so much more to do and I hope you consider joining us on this exciting journey.

Thanks for taking an interest in this role.

Yours with gratitude,



Chris Gilham

Trustee of Gambling Education Network CIO



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